

Frequently Asked Questions for the after School program 2013

- Why is the tuition fee for the After School Program the same for each month?
 - When calculating the monthly fees, we make our expense budget for the anticipated school year September-June and then divide the total into 10 equal monthly portions. That makes each monthly invoice the same regardless of the days at school during any month. That is why the billing for months with recesses (Xmas, spring etc) is the same as for months without any holiday or recess. Similarly if school finished in mid June the monthly bill for June would be the same as any other month. We find this methodology more sensible than trying to estimate by the anticipated days in each month (according to the school calendar) and then billing each month at a different rate with the annual cumulative total being the same. We believe that this logic is used by all day care centers.
- Do I get a credit for school holidays, recesses, snow days etc.?
 - No, in calculating the budget the Lakeland School District calendar, with anticipated holidays, recesses etc were taken into account.
- Do I get a credit for family vacations?
 - No, the tuition rates are set assuming an anticipated number of children in attendance.
- Why do I pay extra if I send my child to Strawberry during school holidays?
 - As above, our budget and the tuition fees assumed a certain calendar and were based upon the actual number of days that the Lakeland School District will be in session. When the Lakeland School is closed, the regular After School program will not be in operation. We charge only those who need the additional service for those days when the public schools are closed.
- Can I send my child to Strawberry for the afternoons only when Lakeland schools have a holiday?
 - That would incur an extra charge for you. See above.
- If my child is enrolled for the Before School Program, why do I incur an extra fee for delayed openings?
 - Our fees for Before School assume a certain bus pick up schedule and our staffing and budgeting is arranged on that schedule. Delays cause us to incur additional staffing costs which we have to pass on.
- Why do I incur additional fees for Early Dismissal?
 - Similar to the above we incur additional staffing costs if the children are dismissed early and thus have to pass that cost on to those families who need the service.